



6-month limited warranty

FROM RECEIPT DATE OF PURCHASE

Even with the class-leading products we offer, we understand that sometimes things can go wrong.

All of our products come with a 6-month limited warranty against manufacturing defects, so you'll usually be entitled to a free replacement of your product if a manufacturing defect becomes apparent during the 6-month period starting from your receipt date of purchase.

This warranty does not apply if you cannot present proof of purchase, or have damaged your product.

Damage can include exposing a device to moisture, dropping it or otherwise damaging it. For Q Cartridges, this can also include prolonged exposure to sunlight, changes in air pressure (e.g. flying), and incorrect usage.

If you think you may have accidentally damaged your product, we're still here to help. Please get in touch with our Customer Care team and we'll see what we can do for you!

To begin your claim, visit nicovapeq.com/warranty